



PROVIDER ALERT

Intensive Outpatient Program Training

April 1, 2023

Alert Summary: This alert includes information about the new Optum training on Intensive Outpatient Programs

Dear Provider,

We are excited to announce a new Optum Idaho training on Intensive Outpatient Programs, also known as IOP. This e-learning interactive training will show you the IOP program requirements as a member moves through intake and assessment, safety and treatment planning, the delivery of therapeutic services and the discharge process. The interactive exercises will highlight and reinforce your knowledge and ability to apply the Optum Idaho requirements around IOP service delivery, documentation, staffing and supervision expectations.

IOP training learning objectives:

- Summarize Optum Idaho IOP program requirements and how to apply them within your program.
- Identify required services under the per diem bundled rate versus required services that can be billed outside of the bundled per diem rate.
- Identify services that are optional within an IOP and can be billed outside of the bundled rate.
- Describe IOP staffing requirements, provider responsibilities and clinical supervision under supervisory protocol.
- Explain the IOP documentation requirements and apply to your program's practices.

Are CEUs offered?

- The IOP e-Learning has been approved for 2.5 hours for LSW level, 2.5 hours for LMSW level and/or 2.5 hours at the LCSW-Clinical level by the National Association of Social Workers-Idaho Chapter and may be applied toward the continuing education requirements for social work license renewal.
- The IOP e-Learning has also been approved for 2.5 hours by the Idaho Licensing Board of Professional Counselors and Marriage and Family Therapists.
- Other professionals are invited to contact their board and verify that their continuing education plans meet their board's requirements.

How can I access the trainings as a provider?

- To access the online training: [Log into Relias](#)
- Navigate to the "Assignments" tab on the left-hand side of the screen.
- Search for "Optum Idaho Intensive Outpatient Program" training and click to enroll.

Thank you,

The Optum Idaho Education and Training team